

Lisa Jordan

MS, CRC, CWIC, GCDF - I

Workforce Development
Expert | Trainer | Consultant

Customized, "real world" workforce solutions to increase service quality and streamline operations!



Human Solutions
LLC

Lisa Jordan's hands-on, interactive training programs are built on years of experience developing, managing and providing workforce development services. Her practical, "real world" approach and disability-related knowledge distinguish her from other trainers in the field.

Lisa takes a customized approach to training since she knows each of her clients is unique! By assessing a client's needs first, she strives to deliver solutions that best define success and positive outcomes for them. Bottom line - there is no "one-size-fits-all" approach. To reinforce educational objectives, Lisa builds in live action steps (and fun!) into her trainings to help ensure the transfer of learning beyond the classroom.

Lisa's Most Requested Trainings...

Foundation Series:

- Organizational Access for Customers with Disabilities
- Serving Customers with Psychiatric Disabilities
- Serving Customers with Substance Dependence



Case Management Series:

- WIA: Core, Intensive, Training & Retention Services

Leadership Series:

- Presentation Skills & Meeting Facilitation
- Building Collaboration
- Building & Strengthening Employer Relations

Speciality Course Topics:

- Case Notes, Civil Rights & Ethical Considerations, Customer Service, Disability Awareness, Diversity, Ex-Offenders, Mature Workers, Professional Boundaries, SSI & SSDI Work Incentives

Other Trainings:

- Career Development Facilitator (CDF) eLearning Training
- Job Development Boot Camp



To bring Lisa Jordan to your organization

Call: 714.826.7886 **Voice** or 711 TTY/TRS

E-mail: info@human-solutions.net | **Visit:** www.human-solutions.net

Opening doors and creating access to excellent customer service!

About Lisa Jordan...

Lisa has been passionate about providing workforce development and disability-related services to government and community-based organization for 15+ years. With expertise in curriculum design, project oversight, and public speaking, Lisa uses her knowledge to develop and deliver innovative training programs.

Recent projects include the development of several comprehensive staff capacity building training programs focused on the workforce development needs of individuals with criminal histories, disabilities, veterans, and mature workers. Lisa was also the curriculum designer for California's State as a Model Employer online training series, a curriculum designed to increase employment, promotion, and equitable treatment of persons with disabilities in State employment.

Lisa serves as the Vice President of the National Employment Network Association (NENA), a Governing Board Member on her local school board, and proudly served in the United States Navy during Operation Desert Storm.

Partial Client List...

- City of Los Angeles - Economic & Workforce Development Department (EWDD)
- County of Los Angeles - Community & Senior Services
- Golden Sierra Job Training Agency
- Goodwill Industries of VSB Counties, Inc.
- Goodwill International
- Goodwill Southern California
- Goodwill of Orange County
- Hub Cities Consortium
- Kern County Superintendent of Schools - AmeriCorps
- Madera County Workforce Investment Corporation
- Managed Care Solutions Rehabilitation
- Merced County Department of Workforce Investment
- Pacific Gateway WIN
- ProPath, Inc.
- Sacramento Employment Training Agency
- San Bernardino County - Dept. of Aging & Adult Services
- San Francisco - Office of Economic & Workforce Development
- Shoreline Workforce Development Services
- Sonoma County Job Link
- State of California - Employment Development Department
- Sutter County One-Stop
- United Homeless Healthcare Partners

What Others Are Saying...

Ms. Jordan was instrumental in making me feel comfortable in training my peers and in public speaking. She taught by example - as the trainer, she came to class prepared, well informed, and ready to ask and answer tough questions. She let us know what was expected, and we performed. She always made us look good!

Margo Scoble, MCS Rehabilitation

As a City of Los Angeles program manager, I had the opportunity to work with Lisa Jordan and Human Solutions, LLC for over 11 years. Together, we have developed and implemented programs for the City's most vulnerable populations including persons with disabilities, the homeless and ex-offenders. Lisa was instrumental in designing nationally recognized "best practices" and has trained over 2,500 staff in our Workforce Development system.

Susan Quigley, Retired, City of Los Angeles - Economic & Workforce Development Department

Lisa Jordan taught me and many others how to effectively apply best practices to meet the employment needs of people living with disabilities. An engaging facilitator, she challenged all group members to work collaboratively and develop our ideas. Working with her was a wonderful learning experience and she will bring solutions to any organization that works with her.

Lisa Aradeon, Marina del Rey



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