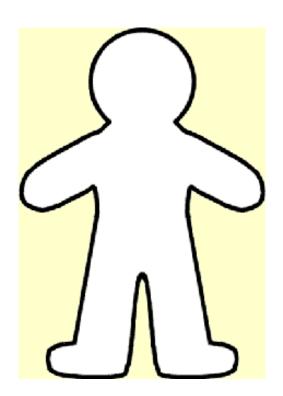






# Who is your ideal client?







## Initial Screening: Things to Consider

- Are they a suitable candidate for your program?
- What are their expectations about your services & are they realistic?
- Are their work goals specific & attainable?
- How committed are they to the process?
- What other resources do they have access to?





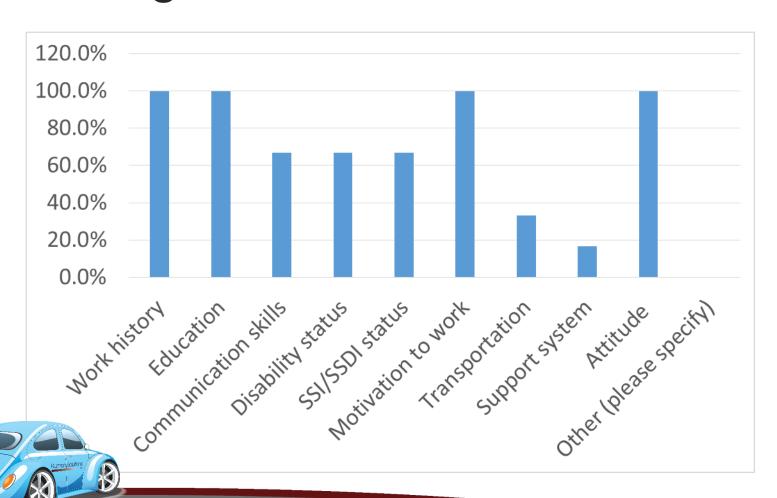
## Things to Consider (cont.)

- What is their perception on how much time it takes to find a job?
- What is their comfort & experience level making decisions?
- Do they have any type of education or skills training in a particular area?
- What transferable skills do they possess? (academic, vocational, & experiential)
- What's their motivation?





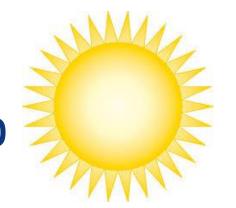
# What factors do you consider when enrolling a client?





## **Positive Thinking**

On average, humans have **60,000** thoughts per day!



95% of those thoughts are the same thoughts you had yesterday

80% of those thoughts are **Negative!** 





#### **Create 10 Affirmations**

Create 10 affirmations of your own.

#### Rules for writing your own affirmations:

- Affirmations must be stated in the present tense
- 2. Affirmations must be stated in the positive
- 3. Be specific



2. \_\_\_\_\_







## Wins!



No win is too small!







# Strategy for Identifying Transferable Skills

Step #1

Go to www.onetonline.org

Step #2

Look up previous position or jobs inside



Look up desired position

Step #4

Compare tasks, knowledge, skills, work activities, work context



Determine where crossover exists





## O\*NET OnLine

A proud partner of the americanjobcenter network

#### Summary Report for:

43-6011.00 - Executive Secretaries and Administrative Assistants

Provide high-level administrative support by conducting research, preparing statistical reports, handling information requests, and performing clerical functions such as preparing correspondence, receiving visitors, arranging conference calls, and scheduling meetings. May also train and supervise lower-level clerical staff.

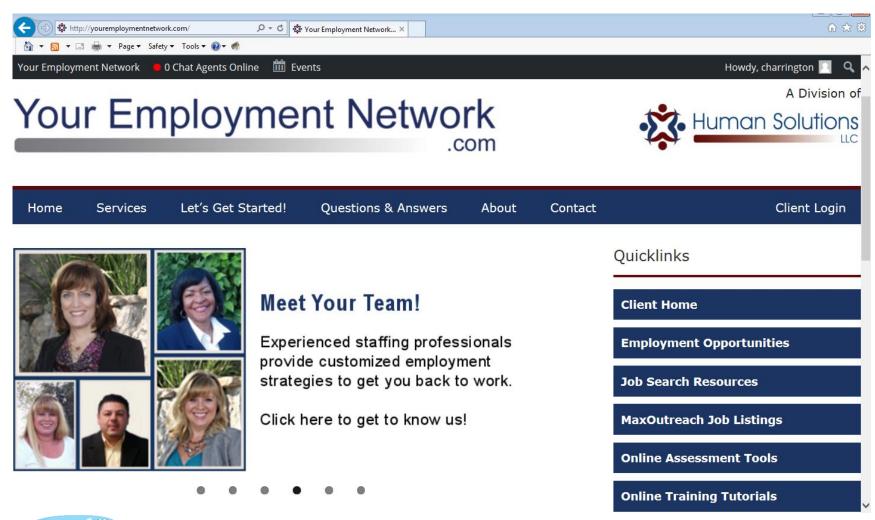
**Sample of reported job titles:** Administrative Assistant, Executive Assistant, Executive Secretary, Administrative Secretary, Office Manager, Administrative Coordinator, Administrative Aide, Administrative Associate, Executive Administrative Assistant, Secretary

View report: Summary Details Custom

Tasks | Tools & Technology | Knowledge | Skills | Abilities | Work Activities | Work Context | Job Zone | Education | Interests | Work Styles | Work Values | Related Occupations | Wages & Employment | Additional Information















# **Branding YOU!**

My Marketable Qualities:		
What makes me unique?		
What skills and abilities and/or produ	icts or services do I provide?	
What are my work values?		
What do I look for in a company?		
+ Pros	Cons	



## **Brand YOU!**

My Career Goal Statement:				
Primary work goal:				
Distance willing to travel/City:				
Types of companies/industry interested in:				
Desired Salary:				
Example: Project Manager; within 30 miles of Atlanta, GA; within the financial, energy,				
telecommunications or engineering fields; earning \$85K.				
My Email Signature:				
Name: Title:				
Contact Information:				
Relevant Quote (optional):				
mized LinkedIn page: http://				





## It's a Numbers Game





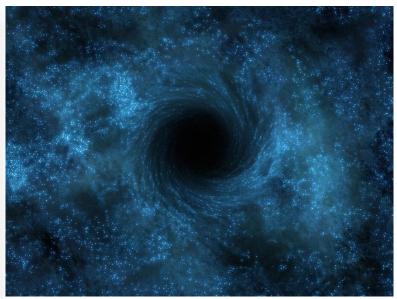




# Identifying Job Search Methods

Pounding the Pavement! vs. The "Black Hole"



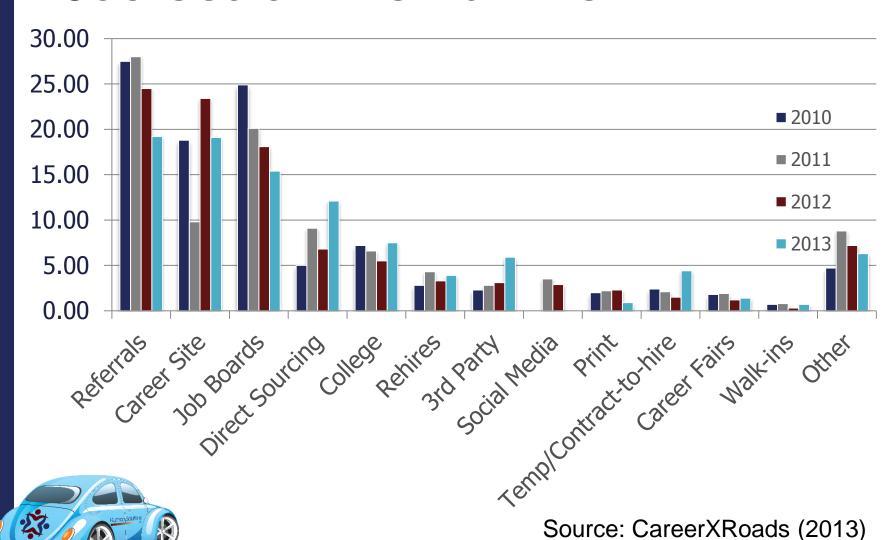








### Sources of External Hire



17





# Resume Writing Headline vs. Objective

### Provides First Visual Impression of Resume!

#### **Objective:**

1-2 short phrases informing employer of job seeker's target job or goal

#### **Headline:**

1 phrase, max 2 lines, expressing what job seeker can offer employer







# Resume Writing Headline vs. Objective

### **Examples**

#### **Objective:**

Looking for position offering growth & a chance to use my strong administrative skills

#### **Headline:**

Efficient office clerk with over two years experience responding promptly to customer inquiries, proofreading/editing correspondence, and coordinating staff schedules





# **Resume Writing**

### **Headline Components**

- 1. Select adjectives that represents job title (e.g. talented, successful, efficient, dedicated)
- 2. Add function or field that defines position (i.e. marketing, finance, administrative)
- 3. Word indicating level of experience (i.e. manager, associate, assistant)
- 4. List 1-2 function(s) from job related to your work experience







### Resume Headline



**Adjective representing job title** 

**Function that define position** 

**Word indicating level of experience** 

1-2 job functions related to background







# Using the "Yellow Pages"

Yahoo! Yellow Pages
 http://local.yahoo.com/

 Search by "like companies" & zip code

Google search

Search for "best XYZ companies in CITY"









#### **Disclosure**

Help your customer understand pros & cons of disclosing disability to employers:

- Obtain reasonable accommodation during hiring process
- Ease employer's fears & concerns
- Watch timing! Disclose only when necessary





## **Interview Skills Checklist**

Participant's Name: _	
Interviewer:	

#### Sample Questions to Ask Participants

- 1. Tell me about yourself.
- What are your greatest strengths?
- Why should I hire you?
- Tell me about a time you had to use good customer service skills.
- Where do you see yourself in 3-5 years?
- What is your availability?
- 7. Do you have any questions for me?

#### Feedback:

#### Scale 1 to 5 (five being the highest)

#### Introduction

Did participant greet you "with a hello"		Yes	No
2.	Did participant extend hand for handshake?	Yes	No
3.	Did they give you their name?	Yes	No



participant demonstrate good body language?



## 4-Phase Interview Questions

#### **Questions to Establish Rapport**

- How long have you been with the company?
- How have you seen the company grow?
- Where did you start off when you joined the company?
- What are your goals for the company/department?

#### Questions to Find the Need & Fill it

- What is the biggest challenge of this department?
- What would you like to see happen in the next 90 days?
- What are the benchmarks?
- What is one area you would like to see change?
- What skill sets are you looking for?





"A successful individual typically sets his next goal somewhat but not too much above his last achievement. In this way he steadily raises his level of aspiration."

-Kurt Lewin





#### **Career Advancement Action Plan**

#### Career Advancement

Create Your Action Plan

All personal achievement starts in the mind of the individual. Your personal achievement starts in your mind. The first step is to know exactly what your problem, goal or desire is.

-W. Clement Stone

Long Term	n Career Goal (next 2-3 years)	
Title of next	xt promotion (next 6-12 months)	
I will be read	eady to ask for a raise in months.	
I have prepa	pared to ask for a raise by doing the following:	
1		
2		
3		





# Get your forms & a copy of the presentation!

www.human-solutions.net/roadmap





### Forms to download:

- 4 Phase Interview Questions
- Brand You
- Career Advancement Action Plan
- Create 10 Affirmations
- Create Your Own Headline
- Interviewing Skills Checklist
- Job Club







# Come by Booth 107 & take our beetle for spin!





We look forward to working with you!

Human Solutions LLC 714-826-7886 Voice | 711 TTY/TRS info@human-solutions.net